



A message to our network partners.

\$140+
MILLION
paid out in
2023

Over the past year, we have modernized many workflows, improved documentation and navigation focusing on the overall user experience within the platform. We are continually making enhancements based on feedback and usability to provide faster and greater capabilities.

Due to the increasing network, administrative, and third-party technology costs associated with providing you MTM opportunities, effective June 1, 2024, Outcomes has instituted a network support fee of \$0.75 per Targeted Intervention Program (TIP) service and \$1.75 per Comprehensive Medication Review (CMR) successfully completed by your pharmacy. By continuing to perform MTM services within the Outcomes community network, you acknowledge and agree to pay such fees and that all of the rights and obligations of the parties in the agreement, as amended, shall continue in full force and effect.

We remain steadfast in our commitment to being the most valuable, comprehensive, and effective network in the industry. Along with outstanding platform support and advanced security protocols, we are continuing to evolve our platform to advance service documentation, highlight the impact of clinical interventions, and elevate the role of pharmacists. Presenting payable clinical opportunities to our provider network remains our priority.

Thank you for your continued partnership.

A handwritten signature in black ink that reads 'Robert Lupo'.

Robert Lupo

Chief Operating Officer