



Managed Care Residency

The Outcomes Clinical Operations Residency is a post-graduate program offering experience in MTM program administration. The resident will learn how pharmacists can impact the quality and rising cost of healthcare by providing patient-oriented medication therapy management (MTM) services. The position is based in West Des Moines, Iowa with some travel required. Hours are Monday – Friday, 8 AM – 5 PM with occasional evening, early morning and/or weekend hours. Benefits include health insurance, paid time off and professional memberships.

During the one-year program, the resident will gain experience in the following areas:

- Clinical protocol development
- MTM benefit design
- Quality assurance
- Network contracting
- Network training and support
- Account management
- Data management
- Sales and marketing
- Research

Qualifications

Applicants should be confident self-starters with excellent communication skills and a passion for MTM.

- Doctor of Pharmacy degree from an ACPE-accredited College of Pharmacy
- Eligible for pharmacist licensure in Iowa preferred (must be licensed within 120 days of hire date)
- Strong organizational and time management skills
- Ability to communicate across all levels of an organization
- Ability to manage multiple priorities while maintaining a strong attention to detail
- Must be able to work autonomously as well as part of an integrated team

Application Process

Applications for the 2025–2026 residency year will be accepted until December 31, 2024

1. **Apply at:**
<https://www.paycomonline.net/v4/ats/web.php/jobs/ViewJobDetails?job=190535&clientkey=7E4EB3D649413723D5706AFD08F9EF3D>
 - Requisition# 62096
 - Submit Curriculum Vitae (CV)
2. **Send supporting materials to Lindsey Weis:**
 - a. Completed application
 - b. Official transcript from College of Pharmacy
 - c. Three letters of reference

**For an application, please contact the Residency Program Director
Lindsey Weis, PharmD, MPH | lweis@outcomes.com**

About Outcomes

Outcomes is the national leader in the design, delivery and administration of Medication Therapy Management programs. The company's service line offers healthcare purchasers a cost-effective approach to resolving drug therapy problems with patient-friendly Personal Pharmacist™ services. Outcomes connects Medicare, Medicaid, commercial health plans, employers and other healthcare payers with a national network of 100,000 local chain, independent and health system pharmacy providers.